## **Privacy Policy**

Last updated: October 24, 2022

This Website is owned and made available by Bridgeway Connects, Inc. and its Affiliates (individually and collectively, "Bridgeway Connects", "Company", "We", "Us", or "Our"). This Privacy Policy describes the Personal Data collected by Bridgeway Connects and its suppliers through the Website and through Your use of the Service and how that Personal Data is used and disclosed. This Privacy Policy also describes Your choices regarding the use of Your Personal Data, how You can correct inaccuracies in Your Personal Data, and how We communicate changes to this Privacy Policy.

By accessing or using the Website, by accepting the Website's <u>Terms of Use</u>, by utilizing the Service, or by entering into any other agreement with Bridgeway Connects that governs access to or use of the Website or the Service, You agree on behalf of Yourself and any organization or company that You represent that You have read and understand this Privacy Policy. If You do not agree with this Privacy Policy, do not access or use the Website or Service.

This Privacy Policy is incorporated into and made a part of Our <u>Terms of Use</u> and any other agreement that references this Privacy Policy or governs access to or use of the Service.

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#### **Interpretation and Definitions**

#### <u>Interpretation</u>

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## **Definitions**

For the purposes of this Privacy Policy:

**Account** means a unique account created for You to access our Service or parts of our Service.

**Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.

**Application** means the software program provided by the Company downloaded or used by You on any electronic device, named TILT, TILT Mobile, TILT Tracker, FreightPing, or other related TILT products.

Device means any device that can access the Service such as a computer, a cellphone, or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Service** refers to the Application or the Website or both.

**Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Website refers to any Website owned by Bridgeway Connects or its Affiliates.

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

# **Changes to this Privacy Policy**

We reserve the right to update this Privacy Policy at any time. All updates will be effective immediately upon posting of the updated Privacy Policy on the Website.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last Updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes.

### **Your Consent**

You hereby agree with and consent to the collection and processing of Your Personal Data as described in this Privacy Policy. Your Personal Data may be collected, processed and stored by Bridgeway Connects or its services providers in the United States and other countries where our servers reside. Please be aware that the privacy protections and legal requirements, including the rights of authorities to access Your Personal Data, in some of these countries may not be equivalent to those in Your country. You hereby agree with and consent to the transfer of Your Personal Data to the United States and other countries where Bridgeway Connects operates. You have the right, at any time, to withdraw Your consent to Bridgeway Connects' collection and processing of Your Personal Data, or to the transfer of Your Personal Data to the United States and other countries where Bridgeway Connects operates. You may withdraw Your consent by utilizing the contact methods provided in this Privacy Policy.

## **Collecting Your Personal Data**

As You interact with Bridgeway Connects, there may be opportunities for You to provide Us with Your Personal Data. Additionally, We may collect certain information about You as further described below.

You may provide Us with Personal Data through a number of sources: Bridgeway Connects Websites, applications, product/service related events, surveys, social media platforms, and through our customer contact centers.

The categories of information that Bridgeway Connects may collect about You are listed in the table below:

Category	Examples	Collected
Identifiers	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, driver's license number, passport number, or other similar identifiers.	Yes
Specific Personal Data Categories	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.	Yes

	Some Personal Data included in this category may overlap with other categories.	
Protected Classification Characteristics	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	No
Commercial information	Records and history of products or services purchased or considered.	No
Biometric information	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	No
Internet or other similar network activity	Interaction with our Service or advertisement.	Yes
Geolocation data	Approximate physical location.	Yes
Sensory data	Audio, electronic, visual, thermal, olfactory, or similar information.	No
Professional or employment-related information	Current or past job history or performance evaluations.	No
Non-public education information	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	No
Inferences drawn from other Personal Data	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	No

We obtain the categories of Personal Data listed above (1) directly from You as described herein; (2) indirectly from You, for example, through information We collect in the course of providing services and products; (3) directly and indirectly from activity on this Site; and (4) from third parties that interact with Us in connection with the services and products We provide.

### Personal Data You Provide

While using Our Service, We may ask You to provide Us with certain Personal Data that can be used to contact or identify personally, including, but not limited to:

- Email address
- First and Last Name
- Phone Number
- Usage Data

You may choose to receive certain communications from Bridgeway Connects via Your email address upon interaction with the Site. From time-to-time Bridgeway Connects may include surveys, information requests, or other features on the Service that ask You to provide Personal Data such as Your name, telephone number, email address or mailing address. Any information You may provide will be used by Bridgeway Connects to allow You to participate in the particular feature being offered. Bridgeway Connects may also retain any information You provide in order to send You information about Bridgeway Connects' products and services that may be of interest to You. Bridgeway Connects will provide You with the opportunity to opt-out of receiving such communications. We may use one or more service providers to administer these messages, but We do not share Your email address with spammers or any other third parties except as described in this Privacy Policy.

We may combine the Personal Data You submit directly through the Service with other Personal Data We have collected from You, whether on- or offline. We may also combine it with information We receive about You from other sources, such as other companies, publicly available information sources (including information from Your publicly available social media profiles), and other third parties.

#### Passive Information Collection and Use

As You navigate around the Service, certain information can be passively collected (that is, gathered without You actively providing the information), using various technologies. We passively collect and use information in a variety of ways, including:

- Usage Data: Usage Data is collected automatically when using the Service. Usage Data may
  include information such as Your Device's Internet Protocol address (e.g. IP address), browser
  type, browser version, the pages of our Service that You visit, the time and date of Your visit, the
  time spent on those pages, unique device identifiers and other diagnostic data.
- Through Your Browser and Device: When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data. We may also collect information that Your browser sends whenever You visit our Service or when You access the Service by or through a mobile device. You can enable or disable access to this information at any time through Your Device settings.
- Information Collected while Using the Application: While using Our Application, in order to provide features of Our Application, We may collect, with Your prior permission: (1) Information regarding Your location; and (2) Pictures and other information from Your Device's camera and photo library, if permission for the same is granted by You.
  - o We use this information to provide features of Our Service, to improve and customize Our Service. The information may be uploaded to the Company's servers and/or a Service Provider's server or it may be simply stored on Your device.
- Cookies: Cookies are pieces of information stored directly on the computer You are using.
   Cookies allow Us to collect information such as browser type, time spent utilizing the Service, pages visited, and language preferences. We, and our service providers, use the information for security purposes, to facilitate navigation, and display information more effectively. In addition, We use cookies to gather statistical information about Service usage in order to continually

improve its design and functionality, understand how individuals use it, and to assist Us with resolving questions regarding it.

You can choose to accept or decline cookies. Most Web browsers automatically accept cookies, but You can usually modify Your browser settings to decline cookies if You prefer. If You would prefer not to accept cookies, most browsers will allow You to: (i) change Your browser settings to notify You when You receive a cookie, which lets You choose whether or not to accept it; (ii) to disable existing cookies; or (iii) to set Your browser to automatically reject any cookies. If You set Your browser to reject cookies, part of the Service may not work for You.

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your Web browser. Learn more about cookies: https://www.allaboutcookies.org/.

• Pixel tags, Web beacons, clear GIFs, or other similar technologies: These may be used in connection with some Service pages to, among other things, track the actions of Service users and compile statistics about Service usage and response rates.

We permit third-party advertising partners to use the foregoing tracking technologies to collect information about Your browsing activities over time and across different Websites when You use the Service. For example, We use advertising services providing by third-party ad partners, such as Google, to market our service to You on other Websites and online services. Through a process called "retargeting," each service places a cookie on Your browser when You visit the Service so that they can identify You and serve You ads on other sites around the Web based on Your browsing activity. To avoid use of this information for advertising by these third-party ad partners, You can change Your browser settings to reject cookies or to notify You when cookies are set and You could select the Do Not Track option on Your browser, though We have no control over and cannot confirm whether these third-party ad partners honor the Do Not Track browser signal. Additionally, many advertising companies are members of the NAI or DAA and/or provide opt-outs on those industry pages at networkadvertising.org/choices or aboutads.info/choices.

We utilize Google Analytics on the Site. Google Analytics is a Website analysis service provided by Google, Inc. ("Google"). Google utilizes the data collected to track and examine the use of this Site, to prepare reports on its activities and share them with other Google services. Google may use the data collected to contextualize and personalize the ads of its own advertising network. For more information on Google's Privacy Policy go to https://www.google.com/intl/en/policies/privacy/. Users can opt-out of Google Analytics tracking at https://tools/google.com/dlpage/gaoptout/.

We, along with third-party vendors such as Google use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) or other third-party identifiers together to compile data regarding user interactions with ad impressions and other ad service functions as they relate to our Website. Users can set preferences for how Google advertises to You using the Google Ad Settings page. Alternatively, You can opt out by visiting the Network Advertising Initiative Opt Out page or by using the Google Analytics Opt Out Browser add on.

### **Use and Disclosure of Your Personal Data**

The Company may use Personal Data for the following purposes:

To provide and maintain our Service, including to monitor the usage of our Service.

**To manage Your Account**: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.

For the performance of a contract: the development, compliance and undertaking of the purchase contract for the products, items, or services You have purchased or of any other contract with Us through the Service.

**To contact You**: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products, or contracted services, including the security updates, when necessary or reasonable for their implementation. Additionally, We may send You information regarding our relationship with You or regarding the Service, changes to Our terms and conditions, and policies, and/or other administrative information

To manage Your requests: To attend and manage Your requests to Us.

**For business transfers**: We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Us about our Service users is among the assets transferred.

**For other purposes**: We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing, and Your experience.

### When We otherwise have Your consent.

We may share Your Personal Data for the following business purposes and to the following categories of third parties:

**With Service Providers**: We may share Your Personal Data with Service Providers to monitor and analyze the use of our Service, to contact You.

**For business transfers**: We may share or transfer Your Personal Data in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.

With Affiliates: We may share Your information with Our Affiliates, in which case We will require those Affiliates to honor this Privacy Policy. Affiliates include Our parent company and any other subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.

**With other users**: when You share Personal Data or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.

With Your consent: We may disclose Your Personal Data for any other purpose with Your consent.

In addition, We use and disclose Personal Data collected through the Service as We believe to be necessary or appropriate: (a) as permitted by applicable law, including laws outside Your country of residence; (b) to comply with any legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside Your country of residence; (d) to enforce our Terms of Use; (e) to protect Our operations or those of any of Our Affiliates; (f) to protect our rights, privacy, safety, or property, and/or that of our Affiliates, You, or others; and (g) to allow Us to pursue available remedies or limit the damages that We may sustain. We may also use and disclose Personal Data collected through the Service in other ways, with Your prior consent.

In addition, We may use and disclose information that is not in personally identifiable form (such as anonymized, masked, or de-identified information) for any purpose. If We combine information that is not in personally identifiable form with information that is (such as combining Your name with Your geographical location), We will treat the combined information as Personal Data as long as it is combined.

In the preceding twelve (12) months, We have not sold any Personal Data.

In the event that Bridgeway Connects begins selling Personal Data, this Privacy Policy will be updated to reflect that sale and You will be notified of such update. Additionally, You will be provided the ability to opt-out of the sale of Your Personal Data collected by Bridgeway Connects by clicking a DO NOT SELL MY PERSONAL INFORMATION link.

In the last 12 months, We have disclosed these categories of Personal Data about consumers for a business purpose:

- Personal identification information such as real name, postal address, online identifier, IP address, email address, and account number.
- Internet or other electronic network activity, including but not limited to, browsing history, search history, and information regarding Your interaction with the Site.
- Payment information such as credit card number, debit card number, bank account number, or other financial information.
- Geolocation information.

## **General Principles for the Processing of Personal Data**

Personal Data will be collected, stored, processed, and transmitted in accordance with Bridgeway Connects' established policies and applicable federal, state, local and foreign laws, rules, and regulations.

The principles of Bridgeway Connects with respect to the processing of Personal Data are as follows: (1) Personal Data will be processed fairly and lawfully, (2) Personal Data will be collected for specified, explicit, and legitimate purposes and not further processed for incompatible purposes, (3) Personal Data collected by Bridgeway Connects will be adequate, relevant, and limited to what is necessary in relation to the purposes for which they are collected and processed, (4) Personal Data collected by Bridgeway Connects will be accurate and, where necessary, kept up to date to the best of our ability, (5) Personal Data collected by Bridgeway Connects will be retained as identifiable data for no longer than necessary to serve the purposes for which the Personal Data was collected, and (6) Personal Data will be processed in a manner that ensures appropriate security of the Personal Data, including protection against unauthorized or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organizational measures.

### **Third Party Sites and Services**

This Privacy Policy does not address, and We are not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any site or Web property (including, without limitation, any application) that is available through the Service or to which the Service contains a link. The availability of, or inclusion of a link to, any such site or property on this Website does not imply endorsement of it by Us or by Our Affiliates.

Third parties may offer products and services on the Sites and collect information about You by requesting certain information necessary to provide a particular product or service (including, for example, insurance coverage for Your Bridgeway Connects products or reports of insurance claims). Bridgeway Connects may also obtain certain information about its users from third party customer research groups (e.g., demographic information) which Bridgeway Connects uses to learn more about its customers. Bridgeway Connects does not control the policies and practices of third parties in relation to the use and disclosure of any information about users collected by third parties on the Website or in market research programs conducted by such third parties and any use or disclosure of such information by third parties is not governed by this Privacy Policy.

#### **Choices and Access**

We give You choices regarding our use and disclosure of Your Personal Data. Bridgeway Connects provides You with the opportunity to receive information by email, regular mail, or telephone calls from Bridgeway Connects, or third parties which may be of interest to You, including information relating to new products and services offered on the Website by Bridgeway Connects, or other third parties. If You do not want to receive any information by email, regular mail, or telephone calls, You may opt-out of further communications provided by Bridgeway Connects at

any time by: (i) sending Bridgeway Connects an email at privacy@bridgeway.io; or (ii) writing to Bridgeway Connects at 100 Industry Drive, Pittsburgh, PA 15275. Please note that Bridgeway Connects can only comply with requests relating to email, regular mail or telephone communications provided by Bridgeway Connects. If You no longer wish to receive further information by email, regular mail, or telephone from any third party, You will need to contact such third party directly to opt-out of further communications being provided to You. We will seek to comply with Your request(s) as soon as reasonably practicable.

If applicable, and You would like to review, correct, update, or delete the Personal Data that You have provided via this Website, please contact Us. We will try to comply with Your request as soon as reasonably practicable.

### **Accuracy**

It is Your responsibility to provide Bridgeway Connects with accurate Personal Data. Except as otherwise set forth in this Privacy Policy, Bridgeway Connects shall only use Personal Data in ways that are compatible with the purposes for which it was collected or subsequently authorized by You. To the extent necessary for these purposes, Bridgeway Connects shall take reasonable steps to ensure that Personal Data is accurate, complete, current, and relevant to its intended use.

#### **Your Rights Over Your Information**

### **European Data Subjects**

In the European Economic Area and Switzerland ("Europe"), "Personal Data" is defined very broadly and includes any information about a natural person, who can be identified, directly or indirectly, from data that We hold about them or from data that is combined with other information. Europe data protection law requires Us to have a legal basis before processing any Personal Data about You. The legal basis for Us processing Your Personal Data for the above purposes may be because: (i) You have provided Your consent; (ii) it is necessary to for the performance of a contract with You; (iii) the processing is necessary for our compliance with a legal obligation; or (iv) the processing is in our legitimate interests. To the extent provided by applicable law, You may withdraw any consent You previously provided to us, or object at any time on legitimate grounds, to the processing of Your Personal Data. In some circumstances, withdrawing Your consent to Bridgeway Connects use or disclosure of Your Personal Data will mean that You cannot take advantage of certain Bridgeway Connects products or services.

We may transfer Your Personal Data outside Europe to the United States or any country that Bridgeway Connects or its service providers may have operations. Such countries do not have the same data protection laws as Europe. Any transfer of Your Personal Data will be subject to a European Commission approved contract (as permitted under the General Data Protection Regulation) that is designed to help safeguard Your privacy rights and give You remedies in the unlikely event of a misuse of Your Personal Data.

## Your Rights under the GDPR

Under the General Data Protection Regulation, You have a number of important rights free of charge. In summary, those include rights to:

- Fair processing of information and transparency over how We use Your Personal Data;
- Access to Your Personal Data and to certain other supplementary information that this Privacy Policy is already designed to address;
- Require Us to correct any mistakes in Your Personal Data that We hold.
- Require the erasure of Personal Data concerning You in certain situations;
- Receive the Personal Data concerning You which You have provided to Us, in a structured, commonly used, and machine-readable format and have the right to transmit that data to a third party in certain situations;
- Object at any time to processing of Your Personal Data for direct marketing;
- Object to decisions being taken by automated means which produce legal effects concerning You
  or similarly significantly affect You;

- Object in certain other situations to our continued processing of Your Personal Data; and
- Otherwise restrict Our processing of Your Personal Data in certain circumstances

For further information on each of those rights, including the circumstances in which they apply, see the Guidance from the UK Information Commissioner's Office (ICO) on individual's rights under the General Data Protection Regulation (or other relevant guidance).

## California Data Subjects

This privacy notice section for California residents supplements the information contained in Our Privacy Policy and it applies solely to all visitors, users, and others who reside in the State of California.

The California Consumer Privacy Acts (CCPA) provides California residents with specific rights regarding their Personal Data. If You are a resident of California, You have the following rights:

The right to notice. You have the right to be notified which categories of Personal Data are being collected and the purposes for which the Personal Data is being used.

The right to request. Under CCPA, You have the right to request that We disclose information to You about Our collection, use, sale, disclosure for business purposes and share of Personal Data. Once We receive and confirm Your request, We will disclose to You:

- The categories of Personal Data We collected about You
- The categories of sources for the Personal Data We collected about You
- Our business or commercial purpose for collecting or selling that Personal Data
- The categories of third parties with whom We share that Personal Data
- The specific pieces of Personal Data We collected about You
- If We sold Your Personal Data or disclosed Your Personal Data for a business purpose, We will disclose to You:
  - o The categories of Personal Data categories sold
  - o The categories of Personal Data categories disclosed

**The right to say no to the sale of Personal Data (opt-out).** You have the right to direct Us to not sell Your Personal Data. To submit an opt-out request please contact Us.

The right to delete Personal Data. You have the right to request the deletion of Your Personal Data, subject to certain exceptions. Once We receive and confirm Your request, We will delete (and direct Our Service Providers to delete) Your Personal Data from our records, unless an exception applies.

The right not to be discriminated against. You have the right not to be discriminated against for exercising any of Your consumer's rights

Under California Civil Code Section 1798 (California's Shine the Light law), California residents with an established business relationship with Us can request information once a year about sharing their Personal Data with third parties for the third parties' direct marketing purposes.

If You'd like to request more information under the California Shine the Light law, and if You are a California resident, You can contact Us using the contact information provided below.

California Business and Professions Code section 22581 allow California residents under the age of 18 who are registered users of online sites, services, or applications to request and obtain removal of content or information they have publicly posted.

To request removal of such data, and if You are a California resident, You can contact Us using the contact information provided below, and include the email address associated with Your account.

Be aware that Your request does not guarantee complete or comprehensive removal of content or information posted online and that the law may not permit or require removal in certain circumstances.

### **Exercising Your Rights**

In order to exercise any of Your rights as described herein, You may submit a verifiable consume request to Us by either contacting Us via the contact methods provided below or by visiting the Website.

Your request to Us must:

- Provide sufficient information that allows Us to reasonably verify You are the person about whom We collected Personal Data or an authorized representative.
- Describe Your request with sufficient detail that allows Us to properly understand, evaluate, and respond to it.

We cannot respond to Your request or provide You with the required information if We cannot:

- Verify Your identity or authority to make the request.
- And confirm that the Personal Data relates to You.

Bridgeway Connects will not discriminate in any way against any users of the Website that exercise their rights as provided by law.

### **Retention Period**

We retain Your Personal Data for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or allowed by law or to otherwise fulfill a legal obligation.

#### **Security**

Bridgeway Connects has implemented security measures designed to protect Personal Data provided by You against unauthorized access and use. Bridgeway Connects also uses commercially reasonable efforts to establish secure connections with Your Web browser. Please be aware, however, that no data transmission over the Internet is 100% secure and any information disclosed online can potentially be collected and use by parties other than the intended recipient. If You have reason to believe that Your interaction with Us is no longer secure, please immediately notify Us of the problem by contacting Us as described in this Privacy Policy.

# "Do Not Track" Policy

Our Service does not respond to Do Not Track signals.

However, some third-party Websites do keep track of Your browsing activities. If You are visiting such Websites, You can set Your preferences in Your Web browser to inform Websites that You do not want to be tracked. You can enable or disable Do Not Track Requests by visiting the preferences or settings page of Your Web browser.

# **Children's Privacy**

Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information from Our servers.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

### **Compliance with Local Laws**

This Privacy Policy is meant to guide Bridgeway Connects with respect to Personal Data collected from or about You at this Website. While this Privacy Policy applies to Personal Data generally, the local laws, rules and regulations of jurisdictions that are applicable to Bridgeway Connects ("Local Laws") may require standards which are stricter than this Privacy Policy and, in such event, Bridgeway Connects will comply with applicable Local Laws. Specific privacy policies may be adopted to address the specific privacy requirements of particular jurisdictions. All the information You provide may be transferred or accessed by entities around the world as described in this Privacy Policy. Your Personal Data may be stored and processed in any country where We have facilities or service providers, and by using our Website or by providing consent to Us (where required by law), You specifically acknowledge and consent to the transfer of information to countries outside of Your country of residence, including to the United States, which may provide for different data protection rules, and a lower standard of required protection, than in Your country. Irrespective of which country Your Personal Data is transferred, We would only share Your Personal Data under a 'need to know' basis. In these circumstances We will, as required by applicable law, ensure that Your privacy rights are adequately protected by organizational, technical, contractual and/or other lawful means.

#### Your Right to Complain

If You have a complaint as to our use of Your information, You may file a complaint with us, the California Attorney General, the applicable Supervisory Authority, any other governmental agency, and/or a judicial body.

A complaint may be submitted directly to Bridgeway Connects through the contact methods presented below.

#### **Contact Us**

If You have any questions about this Privacy Policy, You can contact us:

• By email: <u>privacy@bridgeway.io</u>

• By phone: 877.694.5229

• By mail: Bridgeway Connects, 100 Industry Drive, Pittsburgh, PA 15275